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Dufferin County Paramedic Service

Community Paramedic Program

The Dufferin County Community Paramedic Program was created in the fall of 2014. The program is a non-emergency, community-based service with a focus on health promotion, system navigation and injury prevention. Among Paramedic Services, Dufferin County is at the forefront with a number of innovative community programs.



Vision, Mission, Values

Our Vision

Exceptional Experience Every Time

Our Mission

To provide high quality and compassionate care, in collaboration with our partners, to optimize the health of our community.

Our Values

To realize our Vision and Mission, we have three core values. These values are intended to be a message for all of us – our staff, volunteers and community - about what is important for our continued success. They are the basis for performance evaluation, recruitment and our staff recognition program.

CARE * CARE * CARE

We are committed to caring in a sensitive, respectful and supportive way for those we serve and those we work with.

ASK * SEEK * EXPLORE

We promote a culture of learning and innovation to effectively meet the evolving needs of our patients, staff and community.

BUILD BRIDGES

We work collaboratively within our organization and with our external partners to ensure we provide the best possible standards of health care services.



What services does the Community Paramedic Provide?

Scheduled wellness checks
Safe home assessments
Ability to refer to community partners
In Home blood work
Urine tests
In consultation with Primary Care Physician,
administration of medications for various conditions

What is a Community Paramedic?

Internationally recognized as a best practice to help manage increasing demands for paramedic services as well as shifting some of the workload off the Emergency Department, Clinics and the hospital

What Clients will the Community Paramedic see?

High risk clients living with complex medical issues such as diabetes, COPD, CHF and co-morbidities

Testimonials

"My wife is not able to travel and having this service means the world to us."

"The Community Paramedics are great and the training that they received is without question the best I have ever seen."

Frequently Asked Questions

Q: Does a Community Paramedic replace current healthcare systems like CCAC or Primary Care Physicians?

A: No. Community Paramedic is an extension of the Primary Care Provider to provide care to patients without access, and does not replace the specialized services available in a health care model or physician office.

Q: Does a Community Paramedic have the right training to provide primary care?

A: Additional training is provided to Community Paramedics specific to providing preventative care in the home within their current scope.

Q: How quickly will a Community Paramedic make contact after receiving a referral?

A: The Community Paramedic will make initial contact within 24 hours.

Q: What geographical boundaries does Dufferin County Community Paramedic have?

A: The Community Paramedic in Dufferin County will respond to requests within Dufferin County. Patients in outlying areas will be evaluated on a case-by-case basis.

Contact Us

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